**GOVERNMENT OF INDIA**
**CIVIL AVIATION**
**LOK SABHA**

UNSTARRED QUESTION NO:4265
ANSWERED ON:20.04.2000
SPACE MANAGEMENT PROGRAMME OF AIR INDIA
RAGHUNANDAN LAL BHATIA

**Will the Minister of CIVIL AVIATION be pleased to state:**

(a) whether in order to impart great efficiency, Air India is initiating steps to place a new space management programme to minimise the recurring problem of off loading the over booked passengers; and

(b) if so, details thereof?

## Answer

THE MINISTER OF CIVIL AVIATION

(SHRI SHARAD YADAV)
(a) & (b): Air India plans to introduce an automated Space/ Revenue Management System shortly.The new system forecasts demand based on historical data and is expected to enhance revenues by minimising the risk of empty seats as well as offloaded passengers. Currently, flights are manually monitored and fine tuned on a daily basis to minimise the risk of offloading and to ensure they operate to optimum capacity.